

September 10, 2010

Dear Congressman [REDACTED],

Thank you for your assistance to date in **attempting to get information necessary for a “differential medical diagnosis” and safety data information from Apple.** I was sent a copy of their response to your office dated August 13, 2010. It asks for “**proof of injury** and treatment in the form of medical records and billings, lost wages information, etc.”

**The response makes no mention of Apple releasing the test results and investigation of the iPhone that I believe injured me.** I need that information for purposes of treating symptoms I am still experiencing, where the iPhone contacted my face.

I feel my privacy being personally violated and extorted for having to make public my medical records in order for Apple to release safety information that should be accessible to everyone in public and information necessary for my medical treatment. However, **I will be submitting this information to your office for the congressional record.**

I need to know the source of the malfunction as to whether it was caused by a thermal, chemical, electromagnetic wave or some other reaction. I need to know what caused swelling around the area that touched the iPhone for over a month. What caused the numb warm feeling that felt like a sunburn that would not go away? Why do I still experience sensitivity to sunlight where the iPhone touched my face? What level of concern should I have about monitoring symptoms and long-term effects on my face, ear and head?

I need to know why there is a heat shutoff sensor that shuts off the phone at 95 degrees according to their documentation. The ambient temperature in many parts of the world gets hotter than 95 degrees. Why did the shutoff not work and when it does not work what does the phone do? (I am only guessing that it did not work because it considered my call to the operator an emergency call). This 95 degrees shutoff is unique to the iPhone, as far as I am aware, and it has the disadvantage of disabling people’s abilities to make emergency calls from a hot environment such as a fire. **What would make Apple put in such a reckless “feature”?**

I am submitting large files that do not usually email as attachments. I have made them into Adobe PDF format and will post them on a private web site

[REDACTED]  
[REDACTED] If necessary, I will notarize and submit them to you by mail, or come to your office to take an oath of accuracy and truth to the best of my knowledge. Please send me a confirmation upon receiving each document.

Congressman [REDACTED] I want you to know that your assistance to date is extremely appreciated and helpful. To calculate the likely number of thankful people, you can find

the number of people who made emergency calls from environments hotter than 95 degrees, lets say over a five year period from 2001 to 2006, and multiply by percentage of people who do not know about the lockout feature and those who do know but can't figure it out during a dire emergency. These numbers can then be applied as percentages to interpolate a more accurate number of Apple user problems due to this issue. (iPhone was released in 2007, five years is max amount of likely usage of iPhone before obsolescence, to use period after 2007 one would have to exclude iPhone market since their calls may not have gotten through, and Apple is using several "insurance adjustors" such as [REDACTED] to make confidential payoffs to hide the problem, information on how to unlock the phone in an emergency has been removed from the Apple support site, and such issues can be hid in court for many years.)

Let me know if additional request for assistance from a few more Congressman or Senators would be helpful. Also what it would take to get [REDACTED] in front of a Congressional committee regarding cell phone safety. If you have any suggestion on how to better handle this matter, please let me know. Congressman, since [REDACTED] has denied your "congressional request for information", perhaps calling [REDACTED] the CEO of Apple, or [REDACTED], the CEO of AT&T might be a better route for you. MR. [REDACTED] general council has referred me back to [REDACTED] has not responded.

I believe allowing large companies such as Apple to degrade the emergency communication infrastructure for the sake of profits will damage our overall national security and our countries reputation for developing good technology.

Sir it was not an accident meeting you. I want people like you, who are willing to stand up for individual consumers, are considerate of business concerns and don't compromise national security to be in government and use government effectively.

I will email a copy of this letter to Apple's representative [REDACTED] upon confirmation of receipt of submitted information to your office. You may show everything I am submitting to you to anyone you believe may be helpful in handling this matter.

Sincerely,

[REDACTED]